



★★★★★ Over 15,000
5-star reviews



Feel right at home with our **resident benefits package.**



Move Guide - A digital move-in experience helps you set up utility, cable, internet services and more, while helping you get the best promos and discounts available.



Resident Rewards Program - Rent day is now rewards day. You'll earn points for paying rent on time and can turn those points into items, giveaways, and gift cards.



Credit Building - We report every on-time rent payment so you build credit. Average increases of 23 to 64 points in resident scores. We can report up to the past 24 months for an immediate boost.



\$1M Identity Protection - 1 in 4 Americans are victims of identity fraud. All adult leaseholders get \$1M coverage backed by AIG, monitoring through IBM's Watson, and a dedicated, US-based Identity Restoration Specialist.



Renters Insurance Program - We've secured the industry-leading value policy from an A-rated carrier. You'll benefit by being added to our master policy so all of your insurance requirements in the lease are met. If you want a retail individual policy, you can still get that at any time.



Air Filter Delivery* - Changing filters is as easy as opening the front door. This service helps you save up to \$250/year and reduces the hassles of repairs. **For homes with HVAC requiring filter changes*



On-Demand Pest Control - Powered by Pest Share, a targeted and effective pest control solution that can save you up to 40% on pest treatments.



Multiple Payment Options - No additional fee for all rental payment options to include in-person payment (cashier's check or money order) or E-check (electronic payment). NOTE: Credit Card payments made through the resident portal will incur a fee charged by the card company.



One Time Returned Payment Fee Waiver - (\$75) OR a one time waived late fee (12% of the amount due).



Online Tenant Portal - Access to resident ledger, documents, and communication resources through our easy-to-use online tenant portal.



24/7 Maintenance Requests - Submit your maintenance requests via portal. Benefit: making reporting those pesky maintenance issues easy and timely.



Virtual Concierge - To help residents get utility accounts set up. Benefits: best value on utilities and conveniently activate their cable, internet, alarm services, and general utility services.



Vendor Network Access - Receive access to our approved professional maintenance vendors, yard care, cleaners, and many more.



Welcome Gift - Includes move-in essentials.

Learn more at secondnature.com/residents